**PSR – Protective Security Requirements**

**Accessible Transcript**

**5. Security Culture**

**Visual**

**A background of light green, aqua, navy and orange geometric shapes. Within the light green panel, orange text reads ‘It happens here.’ Beneath that, navy text reads ‘Managing the insider threat to your organisation.’ Beneath that, the navy and aqua logo for PSR – Protective Security Requirements. The navy geometric panel sweeps across the screen. A man holds a key fob on a retractable cord to a wall-mounted pad with a lit red strip. Having unlocked a door, the man pushes it open. In a black strip, text reads ‘Insider threat guidance – part five.’ The black strip flips to become an aqua strip with text reading ‘Security culture.’ The coloured geometric panels swipe across the screen. A woman, Rebecca Kitteridge, Director General, NZ Security Intelligence Service & Government Protective Security Lead, sits at a table in an office. Laid out in front of her is a glass of water, a pen and papers. Rebecca’s brown hair is tied back, and she wears a white floral patterned blouse and a black jacket.**

**Audio**

(Rebecca): At its most basic, it's about creating a really healthy and strong security culture in an organisation. There's lots of practical things - really basic practical things - that people could do better, and I'm talking, for example, here about ensuring that people don't tailgate into the building,

making sure that people are wearing their proper security ID.

**Visual**

**The man unlocking the door with the key fob wears an ID card on a lanyard around his neck. The ID card is for the NZ Transport Agency and features his photo and his name, Terry Newman. Terry sits at a desk in an open-plan office and locks his computer, causing the screens to go black. He puts documents into an orange plastic document holder then places that into a filing cabinet underneath his desk which he locks with a key.**

**Audio**

(Terry): Challenge people that are inside the environment that you don't know. Lock your devices when you're not using them. Clear your information from your desk. Get your behaviours right and maintain good awareness.

(Rebecca): It's about that really good, basic security culture.

**Visual**

**Mary-Anne Crompton, Chief Security Officer, Ministry Of Foreign Affairs & Trade, sits in front of a background of wooden Māori carvings and black and white geometric patterns. She has short brown hair and wears a charcoal top and has a pounamu around her neck.**

**Audio**

(Mary-Anne): Keep your work information at work. Try to have a separation between work and home as much as it's possible in a flexible working environment. I also tell people to trust their gut.

So if it doesn't feel right, maybe it's not right. Go and talk to someone.

**Visual**

**Terry Newman, Principal Advisor Protective Security, NZ Transport Agency, sits at a table in an office. Laid out in front of him is a piece of paper, a pen and reading glasses. Terry has short brown hair and wears a light purple business shirt.**

**Audio**

(Terry): If you see something, tell us. If you see something that concerns you or some suspicious activity or some behaviour of concern, then speak up and let us know.

(Rebecca): We need to have a culture in each organisation where people actually feel comfortable in speaking up. I do think we tend to have a culture here in New Zealand where, you know, people are a little- they hold back from wanting to raise an issue if they see it, and that actually is a big problem

in relation to security issues. So we want to create cultures where people know that it's not just a normal thing to do, but it's really important that they raise an issue if they see a security problem.

**Visual**

**The coloured geometric panels swipe across the screen. On a light green background, the navy and aqua logo for PSR – Protective Security Requirements. Beneath that is the logo for the New Zealand Government.**

Accessible transcript by Able.

www.able.co.nz