

Business Impact Levels (BIL) Matrix (Assessing the impacts of a compromise of the information)

Table 2: Business Impact Levels

| | Policy & Privacy Information that should be protected because of national interest, national policy, or personal privacy. | | | National Security Information that should be protected because of the national interest, security, defence, or international relations of the Government of New Zealand | | | |
|--|---|---|--|--|---|---|---|
| Business Impact Level | 1-LOW | 2-MEDIUM | 3-HIGH | 3-HIGH | 4-VERY HIGH | 5-EXTREME | 6-CATASTROPHIC |
| Classification | UNCLASSIFIED | IN-CONFIDENCE | SENSITIVE | RESTRICTED | CONFIDENTIAL | SECRET | TOP SECRET |
| Personal Impact An individual's rights, freedoms, health, or safety | Causing low impact to a person. | Breaching a person's privacy causing non-serious or life-threatening harm. Impeding with activities that protect health and safety and any other personal legal protections. | Endangering the safety of a person. Affecting an individual's wellbeing and/or livelihood. | N/A | N/A | N/A | N/A |
| Organisational Impact Organisation operations, finances, reputation, or obligations under NZ law | Causing low impact to an organisation. | Breaching organisational obligations to keep some information protected, e.g.: <ul style="list-style-type: none"> 'Free and frank' advice Legal and other professional privilege Obligations of confidentiality, e.g. commercial agreements Constitutional conventions of confidentiality and political neutrality. | Causing disruption to operations (or organisational assets) to the extent that an organisation can't perform one or more primary functions. Causing a loss of trust in the organisation with members of the public and/or other stakeholders. Breaching organisational obligations that result in formal investigation and/or prosecution. | N/A | N/A | N/A | N/A |
| New Zealand Domestic Impact National services or infrastructure, New Zealand's economy, and maintenance of law and order | Causing low impact on national services and infrastructure. Causing low impact on the maintenance of law and order or the New Zealand economy. | Impeding non-critical operations of national infrastructure and/or services. Impeding the preservation of law and order. | Prematurely disclosing information on government policies that has economic or financial consequences. Affecting national services or the security or resilience of national infrastructure. | Adversely affecting economic, scientific, or technological matters vital to New Zealand's stability and integrity. Degrading the ability to prevent, detect and investigate offences. | Causing harm to confidence in the New Zealand Government. Causing harm to the ability to prevent, detect, or investigate offences. Causing significant harm to the financial viability or productivity of a significant sector of the economy. Causing significant harm to, and short-term shut down of, critical national infrastructure (days to weeks). | Causing serious impact to the maintenance of law, regarding the prevention, investigation, and detection of serious or international organised crime. Causing serious disruption on the ability of Government to provide effective services to the public. Causing serious damage to all parts of the economy. Causing serious disruption and medium-term shut down of critical national infrastructure (weeks to months). | Causing significant failure to operate within the rule of law, resulting in long-term damage to public order, democracy, and human rights. Causing catastrophic failure in the ability to maintain the law. Causing widespread and lasting breakdown in the ability of Government to provide public services. Causing exceptionally grave or long-term impact on the New Zealand economy. Causing permanent damage or long-term shutdown of critical national infrastructure (months to years). |
| National Security Impact Defence, Security, and International Relations | Causing low impact on defence, national security, and international relations. | N/A | N/A | Degrading the effectiveness of agencies working in national security. Degrading the operational effectiveness or security of New Zealand or allied forces, such that operations may need to be replanned, reprioritised, or delayed. Adversely affecting New Zealand's diplomatic relations, e.g., affecting negotiations with a nation. | Causing harm to the operational effectiveness or security of New Zealand or allied forces, e.g. <ul style="list-style-type: none"> short term reduction in operational effectiveness or security of New Zealand or friendly forces cause short term or significant impact to non-critical national security services and intelligence operations. Causing harm to the international reputation and diplomatic relations of New Zealand e.g., resulting in formal protest from other nations or compromising NZ's interests in a bi-lateral trade negotiation. | Causing serious harm to the operational effectiveness or security of New Zealand or allied forces, e.g. <ul style="list-style-type: none"> current or future military capability or installations would be rendered unusable serious damage to critical security services and intelligence operations would happen. Causing serious damage to diplomatic relations with friendly Governments. Severely disadvantaging New Zealand in international negotiations. | Causing exceptionally grave or long-term damage to the security or operations of New Zealand or allied forces, e.g. to the operational effectiveness of New Zealand or allied forces. Causing long-term damage to the effectiveness of intelligence, security, or counter-terrorism operations. Threatening the stability of New Zealand and/or friendly countries. Causing exceptional damage to relations with other Governments. |